

# MOVIDA RENT A CAR

## Official Terms and Conditions

*Document revised: December 18, 2025*

### Included in Your Price

- Unlimited mileage / kilometers
- CDW (Collision Damage Waiver) insurance, subject to excess
- TP (Theft Protection)
- Third party liability
- VAT Portuguese taxes
- Location / airport fees
- 24-hours roadside assistance

### Insurance Options

#### TRC - Total Relax Coverage

Same conditions as Excess Cover (SCDW) with CDW/THW No Excess PLUS coverage for car locks, windows, mirrors, scratches and dents. Most comprehensive protection available.

#### SCDW - Excess Cover

If the client doesn't want to pay the excess. Covers collision with other vehicles and theft only.

#### RCDW - Excess Reduction

Reduces the excess to €300. Only valid in case of collision or theft.

#### Vandalism Insurance

In case you do not want to be held responsible for any damage caused by vandalism.

#### Tyres Coverage / Windows & Mirrors Coverage

Separate coverage available for tyres, wheels, windows and mirrors.

#### Short Rental Option (1-3 days only)

Mandatory excess €300, covers locks, windows, mirrors, scratches, dents. NOT available for groups: GP, HG, S, HI, HL, T, HT, U, HC, HN, HM, HX.

# Driver Requirements

## Age Requirements:

- Minimum age: 19 years (21 for premium groups)
- Maximum age: 90 years
- Young driver 19-20: surcharge €9/day
- Young driver 21-23: surcharge €6/day

## License Requirements:

- Minimum 1 year driving experience (2 years for premium groups)
- Full, valid driver's license with no major endorsements

## Additional Driver:

€17.50 + VAT per rental

# Payment Policy

- Cash rentals: NOT possible
- Debit cards: Accepted ONLY for payment, NOT for security deposits
- **American Express: NOT accepted**
- Credit card required for security deposit (in driver's name)
- Premium groups require 2 credit cards in driver's name
- No refund for early returns
- Changes after rental starts: Movida daily rates apply

# Fuel Policy

Collect with 1/4 tank, return same. If not returned with 1/4 tank: €25 refueling fee + missing fuel cost.  
*No fuel refund if you return with more than 1/4 tank.*

# Electronic Toll Service (Via Verde)

All vehicles equipped with Via Verde device.

- Service cost: €1.81/day + VAT (max €18.12 + VAT per rental)
- Pre-authorization: €70 for pending toll payments
- Tolls debited up to 30 days after rental end
- If ETS rejected and motorways used: €30 administrative fee per fine

## Accidents & Insurance

**MANDATORY: Complete damage report for ANY damage, however minor.**

If collision occurs: police report and case number required.

Contact rental supplier immediately for any damage.

**Insurance is NOT valid if:**

- Driver under influence of alcohol, drugs or affecting substances
- Breach of traffic regulations
- Participation in races, rallies, competitions
- Negligent driving
- Driving on unmade or unsuitable roads
- Driving on opposite side of road

**Insurance exceptions (charged to client):**

Aerial, keys, windshield wipers, wheels/hubcaps, tyres, car interior, car jack, gas cap, warning triangles, roof damage, extreme dirtiness, underside damage, personal belongings, misfuelling, damage to GPS/child seats, loss of documents, loss of registration plate.

## Cross Border Policy

Cross border allowed to Spain ONLY, with prior authorization.

Fee: €40 + VAT (€43.05 total) per rental.

**NO entry to any other countries besides Spain.**

## Out of Hours

Fee: €33 per service for arrivals/departures between 20:00 and 08:00.

## Cancellation Policy

Free cancellation: at least 7 days before arrival date.

No credits or refunds for early returns.

All refunds via PayPal only.

## Excess and Deposit Values by Group

CC = Credit Card(s) required

Group	Model	Excess	CC Req.	TRC Dep.	SCDW Dep.	RCDW Dep.
AB/B	Fiat 500/Panda	€1,000	1 CC	€100	€100	€350
C	VW Polo	€1,350	1 CC	€100	€100	€350
AC/H	500C Cabrio/Corsa Auto	€1,350	1 CC	€100	€100	€350
E/F/EF/HDM	Astra/SW/Captur/Mini	€1,750	1 CC	€100	€100	€450
EC/FPS/IS/HFS/HEFD	A1/T-Roc/Corolla/2008	€2,000	1 CC	€100	€100	€500
FQ/FQ1/FJ/I/HF/I2S	Tucson/Qashqai/Golf	€2,500	1 CC	€300	€300	€600
I1/HFI/HFJ/3	3008/Arteon/Caddy	€3,000	1 CC	€300	€300	€1,200
G/HEM1/HEM/HFP1/4	Vito/A250/A3/XC40	€3,500	2 CC	€600	€600	€1,400
HI/S/HJ	CLA/GLA/Multivan	€4,000	2 CC	€600	€600	€1,500
N/T/U/HGH/HG/GH/HT	Mercedes C/Sprinter	€5,000	2 CC	€2,500	€2,500	€2,000
EHHN	Audi Q4 Electric	€5,000	1 CC	€2,500	€2,500	€2,000
HM/HC	GLC/E Cabriolet	€6,700	2 CC	€2,500	€2,500	€3,000

# Fleet Specifications

M = Manual, A = Automatic, B = Big luggage, S = Small luggage

Group	ACRISS	Brand & Model	Trans.	Fuel	Seats	Luggage	Min Age
AB	MBMV	Fiat 500	M	Petrol	4	2 Small	19
B	MDMH	Fiat Panda	M	Petrol	5	2 Small	19
C	EDMV	VW Polo	M	Petrol	5	1B+1S	19
E	CDMR	Opel Astra	M	Diesel/Pet	5	2B+1S	19
EC	DCMR	Audi A1	M	Diesel/Pet	5	2B+1S	19
F	CWMR	Opel Astra SW	M	Diesel/Pet	5	3B+1S	19
EF	CGMR	Renault Captur	M	Petrol	5	2B+1S	19
FPS	DFMV	VW T-Roc	M	Petrol	5	2 Big	19
FQ1	IFMV	Nissan Qashqai	M	Petrol	5	3 Big	19
FQ	IFMD	Hyundai Tucson	M	Diesel	5	3 Big	19
FJ	JVMR	Dacia Jogger	M	Diesel/Pet	5+2	2B+1S	19
G	LVMR	Mercedes Vito	M	Diesel	9	4B+2S	21
AC	NTMR	Fiat 500C Cabrio	M	Petrol	4	2 Small	19
H	EDAR	Opel Corsa	A	Petrol	5	1B+1S	19
HDM	HSAV	Mini One D	A	Petrol	4	1B+1S	19
IS	CDAR	Toyota Corolla	A	Pet/Hybrid	5	2B+1S	19
I	CDAD	VW Golf	A	Diesel	5	2B+1S	19
HEM1	PSAM	Mercedes A250	A	Pet/Hybrid	5	3B+1S	21
HEM	DSAM	Audi A3	A	Pet/Hyb/Die	5	2B+1S	21
HI	UDAD	Mercedes CLA	A	Diesel	5	2B+1S	21
HFS	CWAR	Peugeot 308 SW	A	Pet/Hybrid	5	3B+1S	19
HF	IWAD	VW Golf Variant	A	Diesel	5	3B+1S	19
HT	UWAD	Mercedes CLA SB	A	Diesel	5	3B+1S	21
N	LDAD	Mercedes C 300D	A	Diesel	5	3B+1S	21
HFI	GWAD	VW Arteon SB	A	Diesel	5	3B+1S	21
T	LWAD	Mercedes C Break	A	Diesel	5	3 Big	21
U	PWAI	Audi A5 Avant	A	Pet/Hybrid	5	3B+2S	21
HEFD	DFAR	Peugeot 2008	A	Diesel/Pet	5	2B+1S	19
HFP1	GFAR	Volvo XC40	A	Petrol	5	2B+1S	21
S	RFAD	Mercedes GLA	A	Diesel	5	2B+1S	21
I1	IFAR	Peugeot 3008	A	Die/Pet/Hyb	5	3 Big	19
I2S	SFAR	Cupra Formentor	A	Petrol	5	3 Big	21
HM	UFAD	Mercedes GLC	A	Diesel	5	2B+1S	21
HFJ	JVAR	VW Caddy	A	Die/Pet/Hyb	5+2	2B+1S	21
HJ	FVAR	VW Multivan	A	Die/Pet/Hyb	5+2	2B+1S	21
HGH	LVAD	Mercedes Vito	A	Diesel	9	4B+2S	21
HG	UVAD	Mercedes V Class	A	Diesel	8	4B+3S	21
GH	WVAD	Mercedes Sprinter	A	Diesel	9	8B+4S	21
HC	UTAD	Mercedes E Cabrio	A	Diesel	4	2 Small	21
EHC	EDAE	Opel Corsa-E	A	Electric	5	1B+1S	19
EHE	CDAE	Citroen ë-C4	A	Electric	5	2B+1S	19
EHEF	DFAE	Peugeot ë-2008	A	Electric	5	2B+1S	19
EHHN	RFAE	Audi Q4	A	Electric	5	2B+1S	21

## Extras & Services Price List

Extra/Service	Value	Charge Type	Maximum
Electronic Toll Service (ETS)	€1.81 + VAT/day	Per Day	€18.12 + VAT
Young Driver Fee 19-20	€9/day	Per Day	-
Young Driver Fee 21-23	€6/day	Per Day	-
Additional Driver	€17.50 + VAT	Per Rental	-
Out of Hours	€33	Per Service	-
Cross Border (Spain)	€40 + VAT	Per Rental	-
Infant Seat (0-13kg)	€8 + VAT/day	Per Day	€90 + VAT
Baby Seat (9-18kg)	€7 + VAT/day	Per Day	€78 + VAT
Child Seat (15-36kg)	€7 + VAT/day	Per Day	€78 + VAT
Booster Seat (+36kg)	€5.50 + VAT/day	Per Day	€60 + VAT
GPS	€10 + VAT/day	Per Day	€100 + VAT
Carbon Free	€0.75/day	Per Day	-
Accident Management Fee	€30	Per Incident	-
Administrative Fee (Fines)	€15-€116.10	Per Fine	-
Toll Notification Fee	€8.50	Per Fine	-
Cleaning Fee	€50	Per Service	€150
Refueling Service	€25 + fuel	If tank not 1/4	-

## One Way Rental Fees

Route	Fee
Lisboa ↔ Porto	€160 + VAT
Lisboa ↔ Faro	€160 + VAT
Faro ↔ Porto	€270 + VAT
Lisboa ↔ Lisboa Centro	€30 + VAT
Porto ↔ Porto Centro	€30 + VAT
Sintra ↔ Lisboa/Lisboa Centro	€60 + VAT
Setúbal ↔ Lisboa/Lisboa Centro	€60 + VAT
Évora ↔ Lisboa/Lisboa Centro	€130 + VAT
Coimbra ↔ Lisboa/Lisboa Centro	€150 + VAT
Sintra ↔ Porto/Porto Centro	€220 + VAT
Setúbal ↔ Porto/Porto Centro	€220 + VAT
Évora ↔ Porto/Porto Centro	€250 + VAT
Coimbra ↔ Porto/Porto Centro	€130 + VAT
Sintra ↔ Faro	€180 + VAT
Setúbal ↔ Faro	€180 + VAT
Évora ↔ Faro	€150 + VAT
Coimbra ↔ Faro	€270 + VAT
Islands (PDL & Funchal)	NOT POSSIBLE

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